

HEIDI Stakeholder Group

Wednesday 7th October 2015 11.00 – 2.00 p.m. (including lunch)

HESA, 95 Promenade, Cheltenham



AGENDA

1. Welcome and introductions
2. Minutes from previous meeting
3. Matters arising
4. Heidi Plus development update (including demo and feedback from stakeholders) HSG_15_02_01
5. Update on Heidi Lab
6. Professional services cost benchmarking
7. UCAS update
8. 2015 Heidi User Survey HSG_15_02_02
9. Service levels and usage statistics HSG_15_02_03
10. Papers for publication on heidi information website
11. AOB
12. Date of next meeting: Wednesday 9th March 2016